

JoMo Counseling Contact Information

Emergencies: In the event of an emergency, please call Mark at (417) 850-3800. This number is also given on the main phone's voicemail message. In the event that Mark cannot be reached and the emergency requires immediate attention, please go to the emergency room of the hospital nearest to you.

Phone Calls: Please try to call during regular business hours, Monday through Friday, 8:00 a.m. to 5:30 p.m. You may leave a message before or after business hours. Your call will be returned as soon as possible. Phone calls to the counselor of 5 minutes duration or longer will be subject to charge. Please see Donation and Appointment Agreement for details.

Insurance Information and Authorization

If you are filing your appointments with your insurance, please read and sign the following. You must still pay the full amount at the time the service is rendered. Any reimbursement by insurance will be sent to you, not JoMo.

Caution: When considering the use of your insurance for the reimbursement of Counseling services, be aware that at a minimum a diagnosis must be given them. Even a minimal diagnosis such as “Adjustment Disorder” is a Mental Disorder. Though rare, this may result in a denial of coverage when you apply for life or other health insurance.

Also, your insurance company may ask us to give them information as to your suicidality, drug/alcohol use, problems and progress. If you don't want us to give them the information, you must tell us in advance. However, this may result in denial of benefits.

If you have an insurance company that requires pre-authorization, you must give insurance information to this office prior to your visit.

JoMo Counseling is happy to assist you in filing your insurance but does not file your insurance for you. Please:

- Get the appropriate Form 1500 from your company's website (The forms may vary. Using the wrong one gives them a reason to make you re-file.)
- Fill out your portion and JoMo will fill out the unchanging portion. After each session, JoMo will complete the updated portion and return it to you to file.
- You are liable for payment for our services regardless of insurance coverage.

Signature of Insured

Date